

Department of Agriculture PHILIPPINE CARABAO CENTER CERTIFIED: ISO 9001 I ISO 14001 I OHSAS 18001

CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, ARNEL N. DEL BARRIO, Filipino, of legal age, Executive Director of the Philippine Carabao Center, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The Philippine Carabao Center including its 12 Regional Centers has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - Step-by-step procedure to obtain a particular service; ii –
 - iii. Person responsible for each step;
 - iii. Maximum time needed to conclude the process;
 - iv. Document/s to be presented by the applicant or requesting party, if necessary;
 - v. Amount of fees, if necessary; and C. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 11th of March 2020 in Quezon City.

ARNEL N. DÈL BARRIO **Executive Director** Philippine Carabao Center

SUBSCRIBED AND SWORN to before me this 2020 in Philippines, with affiant exhibiting to me his/her PCC ID issued OUEZON CITY at Philippine Carabao Center. on JOSEPH C BAPINE IN PUDIC ADVINISTERING OFFICER NOTA Doc. No. PTR No. 7446398 / 1-10-20/ Q.C. Page No IBP Lifetime No. 08330 ROLL No. 56499 Book No MCLE Compliance No. VI-0006335 Series of Adm Matter No. NP-131 (2020-2021) 104 Matakas Lune higy Cenual Q.C. A food-secure Philippines Masaganang with prosperous farmers and fisherfolk Mataas na

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ISO 9001:2008 | ISO 14001 | OHSAS 18001 **CERTIFICATION of COMPLIANCE**

Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, ARNEL N. DEL BARRIO, Filipino, of legal age, Executive Director of the Philippine Carabao Center, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following facts:

- 1) The Philippine Carabao Center including its 12 Regional Centers has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Frontline services offered
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of dates
 - **Required documents** g.
 - h. Procedure for filing complaints
- 2) The Citizen's Charter is posted as information billboards in all the service offices of *Philippine Carabao Center* that deliver frontline services.
- 3) The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information material (e.g. booklet or brochure).
- 5) The Citizen's Charter is uploaded in the agency's website and accessible to the public.
- 6) The agency has undertaken self-assessment and reporting of improvements in its existing Citizen's Charter.
- 7) The Citizen's Charter shows the process improvements, specifically on the streamlining of procedures and shortened turnaround time, on the most availed frontline services:

Frontline Service	Process Improvement	Action Taken to	Results/Benefits
		Improve Process	6
Please see attached	Please see attached	Please see attached	Please see attached

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS THEREOF, I have hereunto set my hand this 26th of July, 2018 in Science City of Muñoz, Nueva Ecija, Philippines.

> 20 in

SCIENCE CITY OF Mehlippines,

ARNEL N. DEL BARRIO Executive Director Philippine Carabao Center

SUBSCRIBED AND SWORN to before me this _____ 2 7 2018 with affiant exhibiting to me his/her PCC ID issued on

Doc. No. 3/4 Page No. 6 Book No, 232 Series of VI

OTABY PUBLIC O T. TOBIAS NOTARY PUBLIC UNTIL DECEMBER 31, 2018 PTR NO. 4962981; 01-03-2018 SCIENCE CITY OF MUNOZ, NUEVA ECIJA

POLL NO: 30824

at Philippine Carabao Center

PROGRAM CONTRACT	PROVISIONS	RECOMMENDED & APPROVED CHANGE IN THE PROVISIONS BY THE PROGRAM MANAGEMENT COMMITTEE (PMC) as of July 19, 2018
Modified Paiwi	 Requirements a. Cooperative/Association Dairy Module (1) Letter or resolution requesting for 25 head buffalo dairy module addressed to PCC Executive Director or his/her authorized representative (2) Masterlist of the Cooperative Members (3) List of members endorsed by the Officers of the Cooperative/ Association to avail of the dairy buffalo module (4) Certificate of being a legal entity (CDA/DOLE/SEC registration) (5) Certificate of Good Standing (if registered with the CDA) (6) Accomplishment Report, preferably for the last two (2) years (7) Current inventory of carabaos in the area where the association or cooperative is operating (8) List of schools and student population (9) History of the Barangay where the Cooperative is located (10) Socio-economic profile of the community/town (11) Passed the ocular inspection, field visit and validation of identity by PCC (12) Attendance to orientation meeting with the Officers and Members (13) Undergo trainings on Social Preparation (SPT) and Basic Buffalo Management: Issuance of Training Certificate by the SPT Team (14) Submit photocopy (certified true copy) of the Guarantee/Mortuary Fund Bank Deposit (or 	 Reduce the number of requirements from 16 to 7. Remove the following: Masterlist of the cooperative members Certificate of Good Standing (if registered with the CDA) Accomplishment Report, preferably for the last two (2) years List of schools and student population History of the barangay where the cooperative/association is located Socio-economic profile of the community/town Requirement will include the following: Basic Requirements: (1) Letter or resolution requesting for 25 head dairy buffalo module with attached list of members endorsed by the Officers of the Cooperative/Association (2) Certificate of being a legal entity 2nd Level Requirements: (3) Passed the ocular inspection, field visit and validation of identity by PCC (4) Attendance to orientation meeting with the Officers and Members (5) Attendance to Social Preparation (SPT) and Basic Buffalo Management: Issuance of Training Certificate by the SPT Team (6) Submit photocopy (certified true copy) of the Guarantee/Mortuary Fund Bank Deposit (or livestock insurance in favor of PCC when the

with

 livestock insurance when the animals are delivered) (15) Submit photocopy (certified true copy) of the resolution regarding Guarantee Fund between the Cooperative and the PCC Representative (16) Availability of resources: animal shed, forage production area/forage resource, clean and safe source of drinking water, electricity 	-

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Prepared by: 1ML

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MA. THERESA R. SAWIT OIC, Operations

ANNEX 9

ARTA COMPLIANCE TEMPLATE



Department of Agriculture **PHILIPPINE CARABAO CENTER** National Headquarters and Gene Pool Science City of Muñoz, Nueva Ecija

CERTIFICATION OF COMPLIANCE

Pursuant to Republic Act 9485; an Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, ARNEL N. DEL BARRIO, Filipino, of legal age, Executive Director of Philippine Carabao Center, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

- 1. The PHILIPPINE CARABAO CENTER has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and Mission of the Agency
 - b. Frontline services offered
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees
 - g. Required documents
 - h. Procedure for filing of complaints
- 2. The Citizen's Charter is posted as information billboards in all the service offices of PHILIPPINE CARABAO CENTER that deliver frontline services.
- The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all said service offices.
- 4. The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information materials e.g. service guide booklet or brochure, primer).
- 5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
- 6. The Citizen's Charter was first published on March 14, 2013 and underwent review and revision on none yet as required under section 4, Rule IV of the IRR. The Office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two years.
- 7. The Citizen's Charter already shows the improvements and will be discussed during the Management Review meeting that resulted from the process review of frontline service delivery, specifically, (indicate process improvements made such as streamlining of procedures, shortened turnaround time, reduction in the number of signatories, etc.)

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 29th day of June, 2016 in Science City of Munoz, Nueva Ecija Philippines.

ARNEL N. DEL BARRIO Acting Executive Director



CERTIFICATION OF COMPLIANCE

Pursuant to Republic Act 9485; an Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, ARNEL N. DEL BARRIO, Filipino, of legal; age, Acting Executive Director of Philippine Carabao Center, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

- 1. The **Philippine Carabao Center** has established its service standards known as the Citizen's Charter that enumerates the following:
- 2. The Citizen's Charter is posted as information billboards in all the service office of PHILIPPINE CARABAO CENTER that deliver frontline services.
- 3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all said service offices.
- 4. The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information materials e.g. service guide booklet or brochure, primer.
- 5. The Citizens' Charter is uploaded in the agency's website and accessible to the public.
- 6. The Citizen's Charter was first published on March 13, 2013 and underwent review and revision on none yet as required under section 4, Rule IV of the IPP. The Office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two years.
- 7. The Citizen's Charter already shows the improvements and will be discussed during the Management Review meeting that the resulted from the process review of frontline service delivery, specifically, (indicate process improvements made such as streamlining of procedures, shortened turnaround time, reduction in the number of signatories, etc.)

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 28th day of May 2015 at Science City of Muñoz, Nueva Ecija, Philippines.

N. DEL BARRI

Acting Executive Director

ARTA COMPLIANCE TEMPLATE



Department of Agriculture **PHILIPPINE CARABAO CENTER** National Headquarters and Gene Pool Science City of Muñoz, Nueva Ecija

CERTIFICATION OF COMPLIANCE

Pursuant to Republic Act 9485; an Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, ARNEL N. DEL BARRIO, Filipino, of legal age, Executive Director of Philippine Carabao Center, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

- 1. **The PHILIPPINE CARABAO CENTER** has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and Mission of the Agency
 - b. Frontline services offered
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees
 - g. Required documents
 - h. Procedure for filing of complaints
- 2. The Citizen's Charter is posted as information billboards in all the service offices of PHILIPPINE CARABAO CENTER that deliver frontline services.
- 3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all said service offices.
- 4. The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information materials e.g. service guide booklet or brochure, primer).
- 5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
- 6. The Citizen's Charter was first published on March 14, 2013 and underwent review and revision on none yet as required under section 4, Rule IV of the IRR. The Office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two years.
- 7. The Citizen's Charter already shows the improvements and will be discussed during the Management Review meeting that resulted from the process review of frontline service delivery, specifically, (indicate process improvements made such as streamlining of procedures, shortened turnaround time, reduction in the number of signatories, etc.)

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 17th day of July, 2014 in Science City of Munoz, Nueva Ecija Philippines.

Acting Executive Director

ARTA COMPLIANCE TEMPLATE



Department of Agriculture PHILIPPINE CARABAO CENTER National Headquarters and Genepool Science City of Muñoz, Nueva Ecija ANNEX 9

CERTIFICATION OF COMPLIANCE

Pursuant to Republic Act 9485; an Act to Improve Efficiency In the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefore:

I, LIBERTADO C. CRUZ, Filipino, of legal age, Executive Director of Philippine Carabao Center, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

- The PHILIPPINE CARABAO CENTER has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and Mission of the Agency
 - b. Frontline services offered
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees
 - g. Required documents
 - h. Procedure for filing of complaints
- The Citizen's Charter is posted as information billboards in all the service offices of PHILIPPINE CARABAO CENTER that deliver frontline services.
- The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all said service offices.
- The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information materials e.g. service guide booklet or brochure, primer).
- 5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
- The Citizen's Charter was first published on March 14, 2013 and underwent review and revision on none yet as required under section 4, Rule IV of the IRR. The Office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two years.
- The Citizen's Charter already shows the improvement and will be discussed during the Management Review meeting that resulted from the process review of the frontline service delivery specifically,
 - a. Development of Village-Based AI Technician to provide 24/7 access to AI services
 - b. Development of Village-Based Paravet to provide 24/7 access to animal health services such as deworming, vaccination and prolapse treatment.

This certification is being issued to attest to the accuracy of all the foregoing based on available periods and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 18th day of December, 201	3 in Science City of Murrioz, Nueva Ecija, Philippines
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SUBSCRIBED and SWORN to beton		alla
JEC 26 2013 SAN JOSE	Avegaile B. Escudero-Garcia	LIBERTADO C. CRUZ
	Notary Public	Executive Director
8	Mahaeller Hu. San Jose City	
Doc. No;	Commission Expires on December 31, 2013	
Fage No;	Roll of Attorneys No. 54696	
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